Why You Should Renew Your PRTG Maintenance

KEEP YOUR PRTG SECURE

PRTG is a very security-sensitive product and requires elevated attention. As the software asks for your admin credentials and unlimited access to your network, it is crucial to keep PRTG itself secure by updating frequently. We support you by releasing new software versions multiple times per month. And we react quickly: in the past we were able to supply fixes for the likes of Poodle and Shellshock in less than 24 hours. Don't let an expired maintenance contract get in the way!

CONTINUOUS FLOW OF FEATURES

The continuous roll-out model for PRTG helps us to keep the software up to date so you have access to new technologies much faster than with traditional 'major-release-driven' development. Here is an overview of what we release every quarter: www.paessler.com/prtg/featurelist

CONTACT TECHNICAL SUPPORT FOR

- Technical assistance
- How-Tos
- Feature requests
- Troubleshooting, problem diagnosis and resolution

Our primary support team is based in our German HQ and, as such, they have immediate access to the development team to identify and resolve technical problems fast. Paessler's core support team is committed to responding within 24 hours on business days.

Write an email to support@paessler.com or use the button within the software to raise tickets and upload screenshots.

Have a look at our additional support resources:
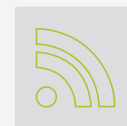
www.paessler.com/support/faqs

www.paessler.com/support/manuals

www.paessler.com/knowledgebase/en/

www.paessler.com/support/videos

www.paessler.com/support/resources

RENEW NOW!

With valid annual software maintenance at just 25% of the license price, you not only benefit from our premium technical support, but also from all updates and new versions for free. With our multi-year renewals and associated discounts, you can rest assured that you get uninterrupted access to this in the future at the price of today. We do not charge late fees, however, a new maintenance period always starts with the end date of the last one.

Contact sales support at sales@paessler.com or

> "Paessler's support team is completely professional, quick and straightforward to deal with. I like the fact that they are so honest. If something doesn't work right out of the box, they give you straight information – no politics involved – and usually they come up with a workaround."
>
> Daniel Sadavoy, IT Systems Analyst at Afex

> "[PRTG] is a great product (we always tell everyone about it), and the support never fails to be courteous, professional and punctual. Our congratulations to the whole team. What more could we ask for!"
>
> Cameron Hinton, Group Technology Manager at SGR Limited

More case studies and quotes: www.paessler.com/prtg/references

PRTG NETWORK MONITOR

ABOUT PRTG NETWORK MONITOR

PRTG is a unified monitoring software that helps to detect faults before they become a serious threat and cause downtime. PRTG avoids bottlenecks and improves the quality of services, alerts to any hardware failure that may require a response and helps to influence future purchases.